

## DXC Customer Portal – Configuration guide


### Introduction

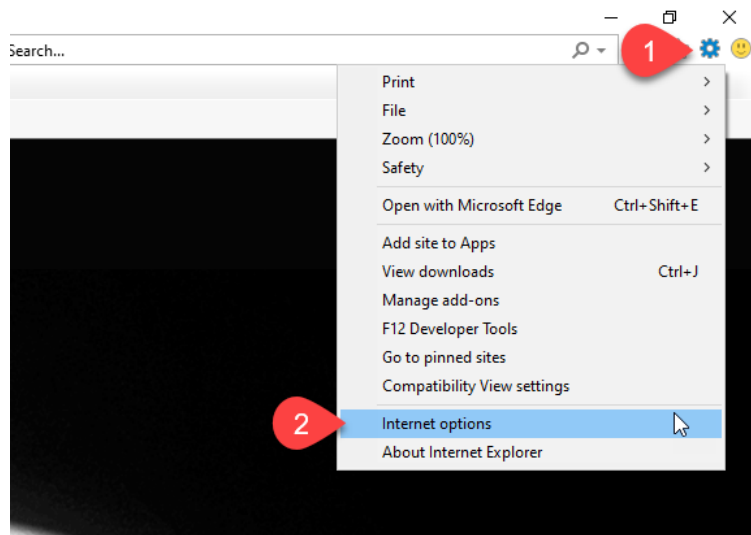
The Customer Portal is designed for use with Microsoft Internet Explorer. Your browser must be configured in order for the Customer Portal to work properly. Read this guide on how to set up the browser.

When logging in, it may be an advantage to select "This is a private computer" to avoid being logged off automatically after 10 minutes.

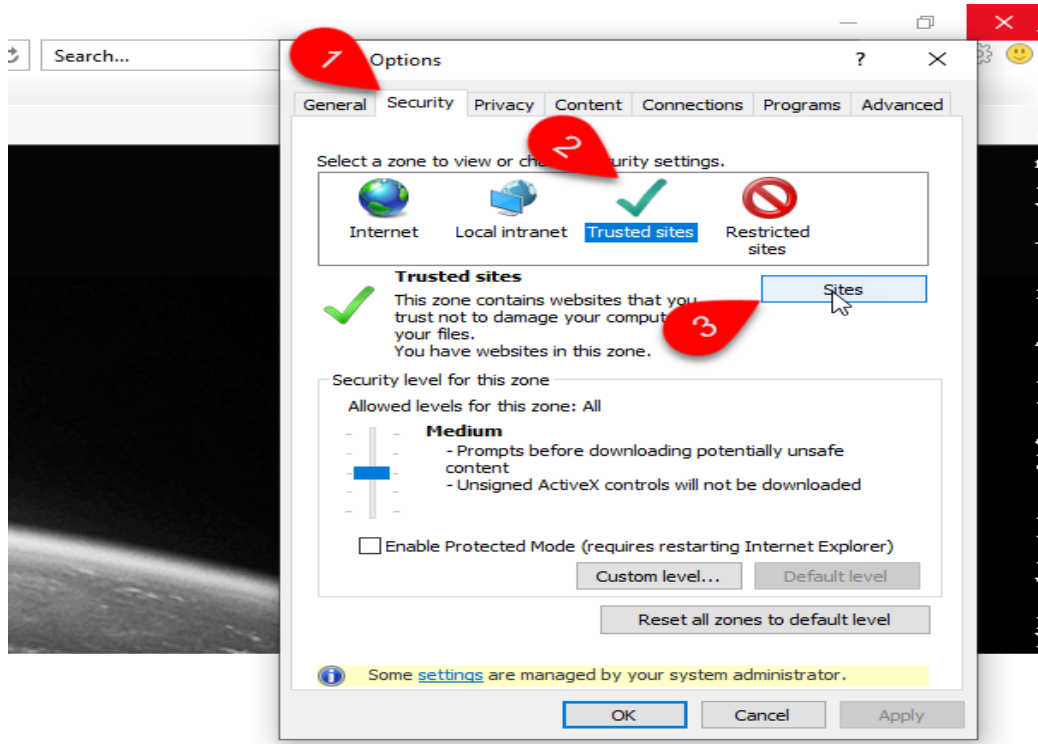
We recommend you close all browser windows when you have finished working in the Customer Portal, as this will log you off.

### Configuration: Trusted site

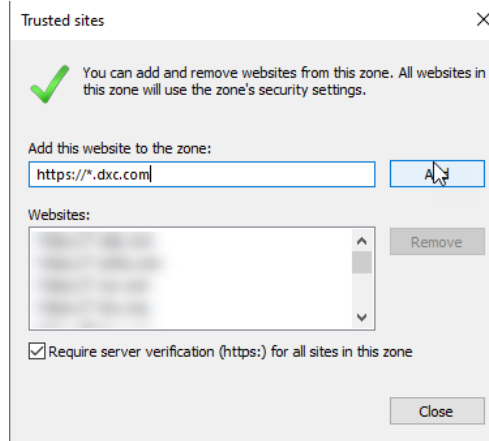
Click 1) the Tools button  , and then click 2) Internet options.



On the 1) Security tab, choose the security zone 2) "Trusted sites", and then click 3) Sites. You can then add sites to the zone you chose or delete sites that you no longer want in this zone.



Type `https://*.dxc.com` and then click Add to add this domain to your Trusted sites.



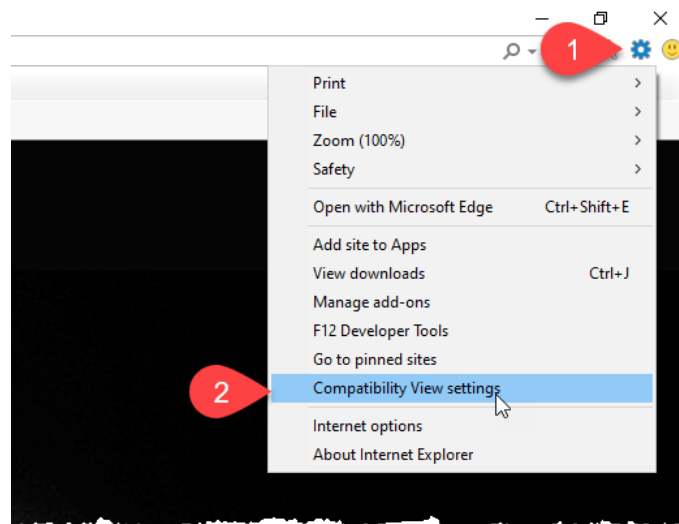
### Configuration: Compatibility View in Internet Explorer 10

To ensure the Customer Portal is working as it should, Internet Explorer compatibility mode must be activated. This is done by clicking the compatibility icon in the address bar. When active the icon is blue.



### Configuration: Compatibility View in Internet Explorer 11

Open Internet Explorer, click 1) the Tools button  and then click 2) Compatibility View settings



In the Compatibility View Settings box, add the URL dxc.com, and then click 1) Add. Compatibility View is then active for this single website, for this specific computer.

